

COVID-19 FAQ's:

The safety and health of our partners and guests is our number one priority and we'll continue to monitor this ever evolving situation. We are all in this together and we'll get through this together. Many of you have shown great support, thank you so much for your positive comments. We appreciate that you value WPC's networking and learning opportunities that allow you to connect and do business every two years.

Some of you have come back with good questions. Thank you for your patience as we assembled this COVID-19 FAQ page with answers. We will continue to update as new questions are posed.

Attendee Questions:

Q: Will my registration be valid until the new dates, December 15-17?

A: Yes, your registration will be valid through December 15-17.

Q: What If I can't make the new dates?

A: We suggest that you keep your registration for now until you can revisit your plans. This event is only held every 2 years. We are looking forward to a "Festive" 2020 event. If for some reason you find you are unable to attend, please contact Marissa at: mesposito@allured.com

Q: If I can't make the new dates, can I get a refund on my registration?

A: If your plans are firm and you are not able to attend, yes, we will issue a full refund. Please contact Marissa at: mesposito@allured.com. If your plans change, simply go to the [registration page](#) and re-register.

Q: When is the last day I can get a full refund?

A: Our [terms and conditions](#) have been updated and November 9, 2020 is the cutoff.

Q: When is the new early-bird deadline?

A: October 19th. [Click here](#) for more registration information.

Q: Are the networking receptions still the same?

A: Yes, please [click here](#) for more information on the networking events.

Exhibitor Questions:

Q: Are there updated deadlines for ad materials, booth graphics, etc.?

A: We are working urgently with our vendors so we can update the exhibitor services manual. Please check back for updates on our [Exhibitor Portal](#). If you have other questions, please email exhibitorcs@allured.com

Speaker Questions:

Q: Are there updated due dates/deadlines for draft & final presentations?

A: Yes, we have revised speaker contracts and will be sending them out shortly. If you have additional questions, please contact Claudia Smolik at: csmolik@allured.com

Hotel Questions:

Q: If we booked a hotel through the WPC website, will they move our rooms to the new December dates?

A: No, our official housing provider, **onPeak**, recently sent each reservation a notice that they have cancelled the reservation. New links will be posted on the [travel page](#) once available.

Q: What if I made my hotel reservations directly through the hotel or a 3rd party website?

A: You need to contact the hotel or 3rd party website directly.